



Complete Streaming Setup Guide

This guide walks you through setting up your North Hill Systems streaming service. We recommend **TiviMate** for Fire TV Stick/Cube, **IPTV Smarters Pro** for Android phones and tablets, and **TiviMax** for Apple TV, iPhone, and iPad. Any app that supports **Xtream Codes** login will work — the setup process is the same.

YOUR CREDENTIALS

| SERVER URL | USERNAME | PASSWORD |
|-------------|-------------|-------------|
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Fire TV Stick / Cube — TiviMate

TiviMate is the top-rated IPTV player for Fire TV Stick and Cube. It features a clean TV guide, favorites, EPG, picture-in-picture, and recording support.

How to Download

TiviMate is not in the Amazon App Store. Use one of these methods:

| METHOD | DETAILS |
|-------------------------|--|
| YouTube Tutorial | Watch: youtube.com/watch?v=wpclXUqku40 — full 2026 Firestick install walkthrough |
| Downloader App | Install Downloader from the Amazon App Store, open it, enter code 272483 to get TiviMate. |

i Downloader code: 272483 — enter this in the Downloader app URL field.

Setup Steps

STEP 01

Open TiviMate and Add a Playlist

Launch TiviMate. On the welcome screen tap Add Playlist. If used before go to Settings → Playlists → Add Playlist.

STEP 02

Choose Xtream Codes Login

Select Xtream Codes login from the three options presented.

STEP 03

Enter Your Credentials

Fill in your Server URL, Username, and Password exactly as provided. Both are case sensitive.

Server URL Full address including port — e.g. http://server.com:8080

Username Exactly as provided — case sensitive

Password Exactly as provided — case sensitive

STEP 04

Load Channels and EPG

Tap Add. TiviMate connects and loads your 15,804+ channels, 42,590+ movies, and 7,841+ shows. First load may take 1–3 minutes.

! Do not close the app during the initial load. Wait for the progress bar to complete fully.

STEP 05

Start Watching

Channel categories appear on the home screen. Browse by group, use search, or open the TV Guide (EPG). Tap any channel to stream.

TiviMate Features

| FEATURE | DESCRIPTION |
|----------------------------|--|
| TV Guide (EPG) | Press Menu on your remote to open the full program guide. Browse upcoming programs and schedule recordings. |
| Favorites | Long-press Select on any channel → Add to Favorites. Scroll exclusively through favorites for a personal lineup. |
| Groups / Categories | Menu → Group Options → Manage Groups to hide, reorder, or remove unused channel categories. |
| Picture in Picture | While watching fullscreen, select PIP to keep your stream running while using other apps. |
| Parental Controls | Settings → Parental Controls. Set a PIN to restrict access to playlists, groups, or channels. |
| Subtitles | Long-press Select → CC → switch to Closed Captions 1. Availability varies by channel. |
| Audio Sync | Press Select while watching and adjust Audio Offset if audio and video don't match. |
| External Player | After selecting a channel choose Open in External Player to use VLC or MX Player. |
| Recordings | Long-press any EPG entry to schedule a recording. Requires USB drive formatted as FAT32. |
| EPG Settings | Settings → EPG: Past Days = 1, Update Interval = 24 hrs, Update on Playlist Change = On. |

Firestick Remote Navigation

| BUTTON | ACTION |
|---------------------|--|
| Select | Open channel / Show options while playing |
| Back | Return to TV Guide / Show channel groups |
| Left / Right | Scroll through previous / next programs in EPG |
| Up / Down | Scroll up and down through channels |
| Rewind | Scroll channels up without changing channel |
| Fast Forward | Scroll channels down without changing channel |
| Menu | Group options, playlist management, EPG settings |

Android Phone & Tablet — IPTV Smarters Pro

TiviMate is built for Android TV only and is not available on Android phones or tablets. We recommend **IPTV Smarters Pro** — supports Xtream Codes, EPG, VOD, and multi-playlist management. Free to download.

Download

Open **Google Play Store**, search for **IPTV Smarters Pro**, and install it.

Setup Steps

STEP 01

Open the App and Add a User

Launch IPTV Smarters Pro. On the home screen tap Add User.

STEP 02

Select Xtream Codes API

Choose Login with Xtream Codes API from the options.

STEP 03

Enter Your Credentials

Give your profile a name (e.g. North Hill), then fill in your Server URL, Username, and Password.

Name Any name you choose — e.g. North Hill

Server URL Full address including port — e.g. http://server.com:8080

Username Exactly as provided — case sensitive

Password Exactly as provided — case sensitive

STEP 04

Load Channels

Tap Add User. App connects and loads your full channel list, VOD, and EPG. First load may take a minute.

STEP 05

Browse and Watch

Select your profile. Navigate Live TV, Movies, and Series. Use search to find content.

Apple TV / iPhone / iPad — TiviMax

For all Apple devices we recommend **TiviMax** — built for tvOS, iOS, and iPadOS with full Xstream Codes support, EPG, and favorites management.

Download

On your Apple TV, iPhone, or iPad open the **App Store** and search for **TiviMax**. Install it — free with optional premium features.

i Apple TV tip: Use the Remote app on your iPhone (Control Center → Apple TV Remote) to type credentials faster.

Setup Steps

STEP 01

Open TiviMax

Launch TiviMax from your home screen.

STEP 02

Navigate to Settings → Playlists

From the TiviMax home screen go to Settings then select Playlists and tap Add Playlist.

STEP 03

Select Xstream Codes

Choose Xstream Codes as the playlist type.

STEP 04

Enter Your Credentials

Fill in your Server URL, Username, and Password exactly as provided.

Server URL Full address including port — e.g. http://server.com:8080

Username Exactly as provided — case sensitive

Password Exactly as provided — case sensitive

STEP 05

Load and Watch

Save your playlist. TiviMax loads your channels and EPG. Once complete browse your full lineup and start watching.

Troubleshooting

| ISSUE | SOLUTION |
|--------------------------------|--|
| Channels not loading | Check internet speed (min 10 Mbps per stream). Remove and re-add your playlist. |
| Wrong credentials error | Username and password are case sensitive. Copy and paste directly from your email. |
| Buffering or freezing | Test internet speed. Use wired ethernet if possible. Try a different channel. |
| EPG / Guide not showing | Go to app settings and select Update EPG. Allow up to 5 minutes to reload. |
| App won't connect | Confirm Server URL includes the port number (e.g. :8080). Remove any trailing slash. |
| No sound on a channel | Press Select / OK while watching and check audio track options. |
| Audio out of sync | In TiviMate press Select while watching and adjust the Audio Offset. |
| App crashes on load | Delete and reinstall the app. Ensure device firmware and app are fully updated. |

! IMPORTANT: TiviMate, TiviMax, and IPTV Smarters Pro are video player apps only — they do not provide channels or content. Your content comes exclusively from North Hill Systems. Never enter payment information on third-party sites claiming to offer streaming subscriptions.

Using a different app? North Hill Systems works with any IPTV player that supports Xtream Codes login — including GSE Smart IPTV, Perfect Player, and more. Find the Xtream Codes login option in your app and enter your Server URL, Username, and Password.

Need help? support@northhillsystems.com | northhillsystems.com/setup | northhillsystems.com/portal

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